Parental Controls Guide

EE Content Lock



Features and Benefits

The EE Content Lock default is set to Moderate to block adult content but allow access to social networking. You can also apply the Strict setting to block adult content and also un-moderated social networking, chat and dating sites. Content blocking will only work when the device is using the mobile network, not the home WiFi.

What restrictions can I apply?



What do I need?

A credit card to verify you're over 18 An EE account (Email address and Password)

Step-By-Step

1 To turn Content Lock on simply text '**Strict**' or '**Moderate**' to 879, or call 1818 from your child's mobile phone.





2 Alternatively you can go to <u>myaccount.ee.co.uk/login-dispatch</u> and log in using the Email address and Password.

	L [®] Contac		
EE&ME S	SIGN IN	×	Log in >
	Welcome back		
OURCOMPANY	password		
About Us Our Brands Newsroom Financials	Forgot your email, password or both? Use another account or reset password		
Responsibility	Not where you want to be? Start again, log in to Orange, T-Mobile or Home Broadband. Recently moved from Orange or T-Mobile? Check your older account info.		in

3 In the navigation panel click on 'Device & usage'.

	Personal Business ~	entact us (p) Store finder (۱۹) Coverage checker (۱۹)
		Hello, MICHAEL. Not you? Log out >
Active account	EE & Me > My Account	
Single user account 23198480 My Account		COUNT bill, device and plan
Bills & payments		
Plan 8 add-ons	Hello MICHAEL	Top tasks
Device & usage	You've 2.1 GB data left to use in 12	days left 283 New: Usage Controls
Accourt	to use in this month.	Check your usage
	You have nothing owing on your la	st bill.
Log out	5 5 7	🥬 Manage account details
	Device	Plan and add-ons
	Apple iPhone 6 07791 743031	EE Extra - 4 AgGul 428.99 * London Underground WIFI + Utit Calls to 680 Numbers + IPhone Visual volcemail
		BUY ADD-ONS

4 Scroll down to the '**Manage this device**' section and turn on '**Content Lock**'.

DEVICE CO	ONTROLS	
Content Lock (18+) To restrict under-18 access of internet content, in line with BBFC guideline More about Content Lock > ALLOW BLOCK	es, select Bl	.CCK. To permit access on this device, select ALLOW.
Unlock your phone Your phone can only be used on the EL network. If you'd like to use a SM from another network, complete our online form. Fill in the form >	Ð	Cash on Tap Use your phone to pay for anything under £20 at over 230,000 contactes places. It's five to set up. Check if your phone is NFC enabled for this service here. Find out more >
Unblock SIM (PUK code) Accidently blocked your SIM card? Generate your <u>PUK</u> code then tap it straight into your device. Bhow PUK code >		